**Charles Johnson**

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City, State: Tulsa, OK |

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**PROFESSIONAL SUMMARY**Motivated and skilled technician with expertise in CAD/CAM software applications, CNC programming, and computer hardware/software troubleshooting. Currently expanding knowledge in computer programming and systems through advanced coursework at Atlas School, with hands-on experience in C and Python. Strong analytical and problem-solving skills with the ability to manage multiple tasks efficiently.

**SKILLS**

* **Programming & Technical:** Proficient in C and Python; familiar with UNIX systems and command-line interfaces.
* **CAD/CAM:** Skilled in Vectric VCarve Pro, AutoDesk Fusion (2D/3D CAD/CAM), and 3-Axis CNC milling machine programming.
* **Computer Systems:** Virtualization, OS installation (Windows/Linux), network installation/troubleshooting, workstation setup, and printer configuration.
* **Certifications:** Digital Fabrication Fundamentals at Fab Lab Tulsa (75 hours).

# PROFESSIONAL EXPERIENCE

**Call Agent***Ipacesetters | Tulsa, OK  
July 2018 - August 2018*

* Responded to incoming calls and emails, providing exceptional customer support.
* Processed orders and applications with accuracy and efficiency.
* Promoted additional products and services, contributing to increased sales.

**Receptionist***Tulsa Dream Center | Tulsa, OK  
October 2019 - November 2019*

* Welcomed and directed visitors, maintaining a professional and friendly atmosphere.
* Monitored security logs and issued visitor badges, supporting safety compliance.

**Enrollment Specialist***Easy Wireless | Tulsa, OK  
September 2024 - current*

* Assisted customers in enrolling for government phone programs, explaining eligibility requirements and guiding them through the application process.
* Verified documentation and completed applications to ensure adherence to government regulations.
* Educated customers on program benefits and features to support their communication needs.
* Maintained accurate records and data entry, enhancing operational efficiency.
* Provided excellent customer service, building strong community relationships and promoting accessibility to essential services.

# PROJECTS

**Unix Shell Project***Atlas School | Tulsa, OK***Role:** Developer

* Developed a command-line shell in C, enabling execution of basic UNIX commands and file management.
* Implemented features for process control, piping, and error handling, replicating core functions of traditional UNIX shells.

**Credit Repair & Budgeting App ()***Personal Project | March 2024***Role:** Developer

* Created a Python-based budgeting app with AI-driven predictive features to provide budgeting recommendations.
* Integrated user-friendly visualizations and a streamlined interface to help users track expenses, manage finances, and set financial goals.

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# EDUCATION

**Atlas School***Diploma in Computer Science & Systems Programming*Tulsa, OK | Expected Graduation: August 2025

* Advanced coursework in computer programming with a focus on C, Python, and UNIX systems.
* Projects include a custom shell and ELF file analysis.

**Wichita Technical Institute***Certificate in Computer Technology and Network Administration*Tulsa, OK | August 2022 - May 2023

**Oklahoma Technical College***Certificate in Automotive Technology*Tulsa, OK | May 2020 - January 2021